# K-12 Education

#### **KCLS Student Cards**

2016 concluded with 16 school districts and over 200,000 students having a KCLS Student Card, providing easy access to KCLS online resources through their student ID number.

## **Global Reading Challenge**

Fourth-and fifth-grade teams from 66 schools, totaling 1,710 participants, each read six books and competed at the school, district and regional level.

## **Study Zones**

39 libraries provided after-school homework support to over 11,000 children and teens.

#### **Tutor.com**

34,516 online tutoring sessions were administered to students in all grade levels, in a variety of subjects.

#### **Plazas Comunitarias**

32 adults participated in this adult education program, receiving a total of 225 hours of tutoring. Ten participants completed and received their elementary or secondary degree in their native language.

## **Kerbal Space Program**

61 teens participated in this space-flight simulation video game, learning STEAM skills as they built and launched virtual rockets into orbit, in partnership with The Museum of Flight.

#### **Be-Tween Series**

38 new programs for 'tweens (ages 9 to 13) were offered throughout the community.

#### K-12 Email Newsletter

Nearly 1,400 individuals received the monthly newsletter, featuring library information targeted specifically to students.

#### **Teen Talk**

Over the course of seven workshops, 117 youth were engaged in this award-winning program centered on conversations about social justice issues.

#### **Youth Detention Center and Echo Glen**

800 programs drew attendance of more than 6,000 resident youth.





# **Early Childhood Literacy**

# **Story Time Programs**

Children's librarians engaged more than 162,000 kids with exciting stories, songs and play in every library, including programs in a variety of languages.

#### Kaleidoscope Play & Learn

22,789 people attended programs for children and caregivers to build early learning skills and strengthen family engagement. Presented in Chinese, English and Spanish, programs were offered in 14 locations.

#### **Fiestas**

1,000 people attended 64 programs addressing education equity in Latino families with kids ages birth to five.

# **Raising a Reader**

Launched in late December 2016, 14 families with children ages 16 months to 3 years received weekly training in research-based practices to develop the habit of sharing books with their children.

## **STARS Workshops**

48 continuing education courses for individuals working in childcare and early childhood education served 1,142 individuals.

# **Spanish Language Family Book Group**

A reading program in Spanish engaged 128 kids (ages 5 to 10) and their families through seven sessions.

# **Reading With Rover**

Trained therapy dogs encouraged more than 800 kids in 36 programs to practice their reading skills with a friendly and furry listener.

#### **Prime Time**

570 individuals and families enjoyed reading and eating together in this program series sponsored by Humanities Washington. The same program, offered in Spanish at two libraries, drew more than 100 people.

# **Early Learning Tablets**

Through the checkout and use of Launchpad tablets in four pilot locations, 550 children and caregivers built early learning skills using an app on the tablets.

# **Early Learning Workshops**

Starting in late 2016, Children's Librarians presented Ready to Read early learning workshops in libraries, preschools, and other community locations, reaching more than 1,200 parents and caregivers.

# **Summer Learning**

#### On Your Mark, Get Set, Read

Over 33,400 kids registered for the annual Summer Reading Program and read a total of 17,870,000 minutes.

#### Get in the Game and Read

8,632 active readers participated in this teen program with 19,892 attending a library program.

#### **Exercise Your Mind and Read**

In the first year of KCLS' Adult Summer Reading Program, over 1,500 people registered and joined in the fun.

#### **Let's Read**

Staff brought the joy of books and reading into the community during 631 visits in the summer, distributing 18,500 books for kids to take home and enjoy.

#### **Meals for Youth**

Libraries served nearly 9,000 snacks and meals to kids, ensuring access to nutritious food while school was out.

# Summer School Busing

Funded by the KCLS Foundation, busses brought more than 3,000 kids to 12 libraries for summer learning and fun.

# **Staff Display Contest**

Staff exercised their creativity with eye-catching displays in 29 libraries to help promote and encourage participation in the annual Summer Reading Program.

# YMCA Camp Engagement

In partnership with the YMCA, staff brought the library and great books to 3,000 kids in four summer camps.

# **Reading Celebrations**

Summer got off to a great start with four regional celebrations, drawing in more than 775 kids and their families.

#### **Author Visits**

There's no better way to encourage reading than a chance to meet and talk with one's favorite author! In 2016, more than 22 authors presented programs to patrons of all ages.

# **Community Engagement**

# **Strategic Planning**

KCLS began work on a new strategic plan, directly engaging more than 1,200 staff and 4,400 community members and leaders to help quide the future of KCLS.

#### **ULC Innovators Award**

KCLS was recognized by the Urban Libraries Council for its work with older adults, engaging more than 20,000 seniors through programs and events, such as TeleTown Halls, Wisdom Cafés and retirement and tax assistance programs.

#### Everyone's Talking About It

5,000 people attended one of the 372 programs focused on current topics and events.

## **King County Elections Ballot Boxes**

16 libraries hosted ballot boxes and 14% of total ballots cast in the November election were dropped in one of them.

## **Library Openings**

Six library capital building projects were completed and four hosted opening events, bringing in more than 3,000 residents to celebrate.

# Outreach Efforts to Underserved Communities

Staff made more than 8,200 visits to 294,376 people in low income housing, parks, senior centers and other locations, delivering books, programs and services.

#### **Quick Reads Shelves**

KCLS provided 11,875 free books and magazines at 45 locations, primarily located in low income areas, such as clinics and food banks.

# **Toys for Tots Drive**

During the holiday season, KCLS partnered with KIRO 7 TV to host donation bins, collecting more than 2,500 toys that were distributed to kids in need.

# **Government Relations Manager**

A new position in the Strategy Department was created to build stronger relationships with elected officials and governmental entities.

# Social Worker at Auburn Library

A pilot program, funded in part by the KCLS Foundation, was launched to test a new position that will focus on assisting patrons in need of health and human services.

# **Emerging Technology**

#### **eBook Kiosks**

Two digital kiosks installed at SeaTac Airport issued 803 temporary passes to non-library cardholders. Travelers borrowed just over 1,000 eBooks during the last six weeks of 2016.

#### ideaX

Funded by the KCLS Foundation, staff developed new STEM-based programs and activities, which were deployed throughout the county at more than 50 library and outreach locations, serving 1,348 attendees.

#### **Girls Who Code**

KCLS offered opportunities for young girls to learn to code and develop their interest in technology. More than 91 girls attended 30 sessions across three libraries.

## **Hotspot Lending**

200 Wi-Fi hotspots were borrowed nearly 1,800 times in this pilot program, which started in May.

#### **Tech Toolkits**

Portable kits with iPads, laptops and projectors allowed staff to take library services just about anywhere they needed to go.

# Microsoft Office Software Certification (MOS)

254 MOS Certification exams were administered, with 81 patrons obtaining certification to validate their Office software skills and improve their job readiness.

# **Technology for Seniors**

KCLS offered opportunities for older adults to learn how to use cool new tech tools and toys, including an Arts and Tech Fest where 600 seniors got hands-on experience.

# **Maker Day at Newport Way**

A day-long program with hands-on activities and events drew 3,326 patrons and brought experiential learning to the Library.

# **Downloadable and Streaming Content**

KCLS launched Freegal and hoopla and patrons downloaded and streamed over 200,000 songs, comic books, movies and more.

# **Wireless Printing from Mobile Devices**

KCLS launched a pilot program allowing patrons to print from their laptop or mobile device at the Black Diamond and Mercer Island Libraries.

# **Operational Improvements**

# **KCLS Cares: Workplace Giving**

An easy-to-use online platform allowed KCLS staff to support nonprofits of their choice. Staff made \$41,305 in contributions to 249 charities and 1,528 volunteer hours.

#### **New KCLS Website**

Launched in May 2016, the newly designed site brought more KCLS content to the forefront. More than 40 staff members contributed regularly to the content and 10.3 million patrons visited the website.

# **ADP Migration**

Significant work was completed to prepare KCLS to transition to a new payroll system in 2017, which will improve efficiency and save staff time.

# **Classification and Compensation Study**

The study began in 2016 and is well underway to help KCLS determine where to adjust job classifications and compensation.

# **Operational Support for Mobile Services**

A small reorganization and new positions for drivers has improved services outside the libraries.

# **Strategy Department**

The new department ensures the alignment of KCLS' structure, systems and culture to its mission, values and long-term strategies.

# **Community Conduct and Patron Behavior**

KCLS continued its work to keep libraries safe and welcoming, including the use of off-duty officers at six locations, and improvements to physical spaces.

# **Web Help Desk**

A new online ticket system was launched to more efficiently track and manage internal service requests.

# Community Relations/Graphics Workflow Improvements

The transition to a new online system has significantly improved the efficiency of tracking and completing the more than 450 internal projects requested each month.

# **Elimination of Hiring Pools**

2016 marked the transition from hiring pools to a more effective method of posting and recruiting for individual positions as they become available.

